 **深圳市艾比森光电股份有限公司**

**客户培训确认单**

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| 客户姓名 | |  | | | 客户国家 | | | | |  | | | |
| 培训人数 | |  | | | 订单号码 | | | | |  | | | |
| 培训时间 | |  | | | 产品型号 | | | | |  | | | |
| 销售（助理）/电话 | |  | | | 语言要求 | | | | | 中文□英文□业务翻译□ | | | |
| 培训方式 | | □来司 | | | 联络日期 | | | | |  | | | |
| □上门 | | | 客户联系电话 | | | | |  | | | |
| 客户地址 | | | | |  | | | |
| **培训内容** | | | | | | | | | | | | | |
| 控制系统 | |  | | | | | | | | 业务□ 客户□ 确认 | | | |
| 显示屏硬件 | | 1．硬件介绍 | | | | | | | |  | | |  |
| 2．箱体安装 | | | | | | | |  | | |  |
| 3．线材连接 | | | | | | | |  | | |  |
| 4．设备连接、驱动安装 | | | | | | | |  | | |  |
| 软件操作 | | 1．软件安装及卸载 | | | | | | | |  | | |  |
| 2．显示屏位置、尺寸设置 | | | | | | | |  | | |  |
| 3．文件加载 | | | | | | | |  | | |  |
| 4．定时功能 | | | | | | | |  | | |  |
| 5．节目编辑 | | | | | | | |  | | |  |
| 6．亮度调节 | | | | | | | |  | | |  |
| 日常维护和  注意事项 | | 1．常见故障的排除 | | | | | | | |  | | |  |
| 2．显示屏日常保养和注意事项 | | | | | | | |  | | |  |
| 视频处理器 | | 1．视频处理器安装及使用 | | | | | | | |  | | |  |
| 其它（自填） | |  | | | | | | | | | | | |
|  |  | | |  | |  | | |  | |  | | |
| **工程师填写信息** | | | | | | | | | | | | | |
| 负责工程师 | |  | | 培训开始时间 | | |  | | | 培训结束时间 | |  | |
| 考核成绩 | |  | | | | | | | | | | | |
| 备注 | | 1. 来司客户培训内容由业务填写，上门培训内容由客户在培训后逐项确认。（打√）   2．来司培训由业务签名，上门培训由客户签名。 | | | | | | | | | | | |
| **业务□ 客户□ 签名：** | | | | | | | | **工程师签名：** | | | | | |
| **反馈报告栏** | | | | | | | | | | | | | |
| 培训结束时间： | | | 反馈对象：  □客户服务部分管领导 □客户服务部经理 □销售代表 | | | | | | | | | | |